



CONSUMER CHOICES OPTION



What is the Consumer Choices Option?



Who is eligible?

All HCBS consumers statewide

- **Aids/HIV (44 consumers)**
- **Brain Injury (696 consumers)**
- **Elderly (7926 Consumers)**
- **Ill and Handicapped (2325)**
- **Mental Retardation(9247)**
- **Physical Disability (619)**



NEW!

What is new?

Traditional service plan

- Homemaker from provider agency
- Home delivered meals
- Para-transit transportation

• Consumer Choices Option

- Homemaker provided by your daughter
- Purchase a microwave
- Transportation provided by your neighbor

What is new?



- Financial Management Service provider to help manage the individual budget
- Additional Counseling and advice through and Independent Support Broker

What remains the same?

- All consumers will have a service plan
- All consumers will continue to work with their case manager/service worker
- Skilled services will continue to be provided by Medicaid providers



What remains the same?

- No effect on non-Medicaid waiver services
- Consumers will still be offered the full array of Medicaid services they are eligible for
- Medicaid Financial eligibility standards will remain the same



Why is Iowa offering this option?

- ✓ More choice is worth the effort
- ✓ This policy change supports the 1999 Supreme Court Olmstead Decision
- ✓ Evaluations conducted in states with self-direction options show:
 - Consumers feel safer and are more satisfied when they hire their own workers
 - Self direction expands consumers access to care
 - Workers hired directly by consumers report higher job satisfaction



Consumers and their families CAN and DO make good choices about how to best meet their needs, especially with the right SUPPORT

Challenges

- We want to provide more choice and control without impacting the number of HCBS consumers served
- While offering more choice and control we want to continue to meet consumers' needs



How do we address those challenges?



- This option will not cost more, nor less than traditional services
- If we converted the dollars **authorized** it would cost more to offer this option **so**,
- Consumers individual budget amount will be based on dollars **utilized**, therefore we expect it to cost the same



**How do
consumers get
started?**

“Providing more choice and control to people who are capable of managing very personal daily activities makes a tremendous difference in improving their quality of life” Kevin Mahoney



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