



## **KEY TALKING POINTS**

- ◆ **Consumer Choices Option offers people who are eligible for Medicaid Home and Community Based Services (HCBS) Waivers more choice and control over their services and supports.**
- ◆ **It is a well tested and proven service option that can improve consumer's satisfaction, access to care and quality of life.**
- ◆ **Consumer choosing this option will have an individual budget that they manage and control.**
- ◆ **They decide who will provide the services and supports, how much to pay for the services and supports and when the services and supports are provided.**
- ◆ **Consumers will continue to work with their service worker/case manager. All consumers will continue to have a service plan developed as it is today.**
- ◆ **There are no greater instances of consumer exploitation or fraud and abuse than traditional services according to research from other states providing this option.**
- ◆ **This option will offer assistance to help the consumer manage his or her budget and pay for the employees and other goods and services on behalf of the consumer.**
- ◆ **This option will offer assistance to help the consumer develop their budget and help assure their budget can meet their needs.**
- ◆ **This option is completely voluntary, consumers choosing this option may quit and go back to traditional services at any time.**
- ◆ **This option will not increase or expand current services or increase the number of people using HCBS services. This option will be cost neutral in Iowa.**
- ◆ **The health and safety of the consumer is not compromised under this option.**