Legal Risk Detector

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What is the Legal Risk Detector?

A web-based legal health “check-up” tool that allows medical personnel, social workers, and other allied professionals to screen older adults for common legal issues, including housing, health care, consumer, abuse, and financial exploitation.

Disclaimer: this system does not provide legal advice and its use does not form an attorney-client relationship between any parties.
Why the Legal Risk Detector?

• the need to combat financial exploitation and elder abuse;
• the importance of legal health check-ups;
• the importance of taking a holistic care approach with seniors through collaborations that include legal services; and
• the need for innovative referral mechanisms that can assure the senior is connected to legal services.
The Importance of Legal Health Check Ups & Holistic Approach to Elder Care

• Seniors’ problems are often interconnected.
• Legal services can be a crucial component to elder care.
• A comprehensive assessment of common legal issues can identify all problems, not just problem that client presents with.
• Potential clients and non-attorney advocates do not always recognize problems as legal issues.
How Does It Work?

1. Social worker uses app as guide for an interview with elderly client.

2. App uses algorithms to assess the risks client faces regarding:
   - Housing
   - Consumer Debt
   - Financial Exploitation
   - Health Care
   - Abuse & Neglect

3. App generates detailed Risk-Assessment Report and emails it to legal staff at agency, which follows-up with client as warranted.
The Risk Detector

Introduction

User Info

Standard Analysis

Express Analysis

Standard Version

[X] Health Care

[X] Abuse/Neglect

Client Profile (Longer Version)

[X] Housing

[X] Debt

[X] Exploitation

Housing Qs

Debt Qs

Exploitation Qs

Photo Q

Report

Email to Agency with Report

DB Updated
Express Version
3 of 6: FINANCIAL EXPLOITATION

Regarding OTHER FINANCIAL CONCERNS, are any of these TRUE?

☐ Someone has been asking me for money

☐ Someone has been reviewing my financial papers for me

☐ Someone has asked me to sign something

☐ Someone has been asking me about financial matters

☐ Someone has told me I've won something or will be getting money

☐ Someone has been trying to sell things to me

☐ Someone has been telling me not to talk to other people about financial matters

☐ Someone is pressuring me about money

☐ NONE of the above are true
5 of 6: ABUSE & NEGLECT CONCERNS

Regarding your SAFETY and RIGHTS, are any of these TRUE?

☐ Someone hurts me
☐ Someone scolds or threatens me
☐ I am afraid of someone
☐ Someone touches me without my consent
☐ Someone makes me do things I do not want to do
☐ Someone is taking things from me without asking
☐ Someone is supposed to prepare my food, but is not doing it like they should
☐ Someone is supposed to help me get dressed, but is not doing it like they should
☐ Someone is supposed to clean my living space, but is not doing it like they should
☐ Someone is supposed to help with my medication, but is not doing it like they should
☐ Someone is supposed to help me with other things, but is not doing it like they should
☐ I feel that I am being abused or neglected
☐ I have another fear or concern about my safety
☐ NONE of the above are true
4 of 6: HEALTH CARE CONCERNS

Regarding HEALTH CARE, are any of these TRUE?
☐ Health insurance denied coverage for something I need
☐ I have a billing problem with a health insurance company
☐ I have been approved for services that I am not getting
☐ I need help transitioning from a nursing home or rehab center back to the community
☐ I have been deemed disabled
☐ I have applied for Medicaid
☐ I have a monthly Medicaid spenddown
☐ I have another problem or concern related to health care
☐ NONE of the above are true
The Report & Follow-Up

- A report is generated & automatically e-mailed to the legal services agency for appropriate handling & follow up.
Technology to Empower Community Partners & Scale Legal Services

probono.net
lawyers serving the public good

NEOTA Logic

LawHelp Interactive
Legal documents made simpler
Technology to Empower Community Members
Take the App for a Test Run!

https://applications.neotalogic.com/a/risk-detector
Legal Issues Addressed by Risk Detector:

- Housing: 45%
- Consumer & Financial Exploitation: 24%
- Income Maintenance: 5%
- Health: 6%
- Elder Abuse: 10%
- Other: 6%
- Pooled Trust: 4%
Upcoming Enhancements to the App

- Enhance the usability of CELJ’s current version of the App, and the reports that are generated in follow-up to the screening.
- Modify and customize elder abuse and financial exploitation screening logic to support replication in four additional jurisdictions.
- Provide training and technical assistance to replication partners during the pilot period.
- Explore opportunities for more replication partners.
Questions?